



Thank you for choosing NC Pediatric Dentistry to care for your child/children's dental care needs.

The following new patient forms can be printed or emailed to the appropriate office. If emailed, please remember to save before sending.

Please refer to the following list for the appropriate email address to each office:

Anson Pediatric Dentistry- [acfpd@ncpediatricdentistry.com](mailto:acfpd@ncpediatricdentistry.com)  
Denver Pediatric Dentistry- [dpd@ncpediatricdentistry.com](mailto:dpd@ncpediatricdentistry.com)  
Locust Pediatric Dentistry- [lopd@ncpediatricdentistry.com](mailto:lopd@ncpediatricdentistry.com)  
Lincolnton Pediatric Dentistry- [lpd@ncpediatricdentistry.com](mailto:lpd@ncpediatricdentistry.com)  
Statesville Pediatric Dentistry- [stpd@ncpediatricdentistry.com](mailto:stpd@ncpediatricdentistry.com)  
Salisbury Pediatric Dentistry- [spd@ncpediatricdentistry.com](mailto:spd@ncpediatricdentistry.com)  
Cabarrus Pediatric Dentistry- [cp@ncpediatricdentistry.com](mailto:cp@ncpediatricdentistry.com)  
Caldwell Pediatric Dentistry- [ccpd@ncpediatricdentistry.com](mailto:ccpd@ncpediatricdentistry.com)  
Mooresville Pediatric Dentistry- [mpd@ncpediatricdentistry.com](mailto:mpd@ncpediatricdentistry.com)  
Fuquay Pediatric Dentistry – [FPD@ncpediatricdentistry.com](mailto:FPD@ncpediatricdentistry.com)  
Afton Pediatric Dentistry- [ADP@ncpediatricdentistry.com](mailto:ADP@ncpediatricdentistry.com)

Thank you again, and we look forward to serving you!



## Authorization to Release Health Information

### Patient Information:

Name of Patient \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Phone \_\_\_\_\_

At my request, \_\_\_\_\_ may release the following information:  
(Name of the entity)

- Entire record                       Financial records                       Office visit notes  
 Marketing\*                       On site record review by the patient  
👉 Psychotherapy notes – if this box is checked only psychotherapy notes may be released.  
 Diagnostic studies (list):  
  
 Other as listed

\*Financial compensation is received for this communication.

### Entity or person who will receive the information:

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_ Phone \_\_\_\_\_

Send the information electronically. Email address: \_\_\_\_\_

For email communication I understand that if information is not sent in an encrypted manner there is a risk it could be accessed inappropriately. I still elect to move forward to allow email communications to occur.

**This authorization shall be in effect until the information has been forwarded as requested or until the course of treatment is complete.**

### Patient Rights:

- I have the right to revoke this authorization at any time.
- I may inspect or copy the protected health information to be disclosed as described in this document.
- Revocation is not effective in cases where the information has already been disclosed but will be effective going forward.
- Information used or disclosed as a result of this authorization may be subject to redisclosure by the recipient and may no longer be protected by federal or state law.
- I may refuse to sign this authorization and that my treatment will not be conditioned on signing.
- I understand released information may include a communicable disease diagnosis such as HIV.

\_\_\_\_\_  
Signature of Patient or Personal Representative                      Date \_\_\_\_\_

\_\_\_\_\_  
Description of Personal Representative's Authority (attach necessary documentation)

## NC Pediatric Dentistry Authorization for Release of Information – Compound Release

Name of Patient \_\_\_\_\_ Date of Birth \_\_\_\_\_

NC Pediatric Dentistry is authorized to release protected health information about the above named patient in the following manner and to identified persons.

Entity to Receive Information. Check each person/entity that you approve to receive information.	Description of information to be released. Check each that can be given to person/entity on the left in the same section.
<input type="checkbox"/> Voice Mail	<input type="checkbox"/> Appointment Reminders
<input type="checkbox"/> Other person (s) (provide name and phone number) (i.e. Nanny, Stepparent, Grandparent, Friend, Relative etc.)	<input type="checkbox"/> Financial
<input type="checkbox"/> _____	<input type="checkbox"/> Treatment
<input type="checkbox"/> _____	
<input type="checkbox"/> _____	
<input type="checkbox"/> Email communication -Provide email address* _____	<input type="checkbox"/> Financial
	<input type="checkbox"/> Treatment
	<input type="checkbox"/> Appointment reminders
<b>*For email communication to occur, please accept the disclosure below:</b>	<input type="checkbox"/> Breach notification
<input type="checkbox"/> Text communication – Provide number * _____	<input type="checkbox"/> Appointment reminder
<b>*For text communication to occur, accept the disclosure below:</b>	<input type="checkbox"/> Other: _____
<input type="checkbox"/> For email and/or text communication I understand that if information is not sent in an encrypted manner there is a risk it could be accessed inappropriately. I still elect to receive email and/or text communication as selected.	
<input type="checkbox"/> Photo of patient received by patient or legal guardian	<input type="checkbox"/> May be posted in office
<input type="checkbox"/> Photo taken by staff (Example: pre/post procedure)	<input type="checkbox"/> May be posted on website
<input type="checkbox"/> Other	<input type="checkbox"/> Other _____

### Patient Rights:

- I have the right to revoke this authorization at any time.
- I may inspect or copy the protected health information to be disclosed as described in this document.
- Revocation is not effective in cases where the information has already been disclosed but will be effective going forward.
- Information used or disclosed as a result of this authorization may be subject to redisclosure by the recipient and may no longer be protected by federal or state law.
- I have the right to refuse to sign this authorization and that my treatment will not be conditioned on signing.

This authorization will remain in effect until revoked by the patient.

Date \_\_\_\_\_

\_\_\_\_\_  
Signature of Patient or Personal Representative

\*Description of Personal Representative's Authority (attach necessary documentation)

Revised Oct 2014



## Financial Policy

Thank you for choosing us as your dental healthcare providers. We are committed to providing you with the highest quality care in a compassionate, professional, and timely manner.

**Payment in full is required at the time of service for non-insured patients. Payment of the estimated portion and or co-pays (or the balance in full if your carrier will not reimburse us directly) is required for insured patients at the time of service.** In-house payment plans are available and we also offer patient financing programs through a third party.

Any estimate given on any treatment needed is subject to change if additional information is revealed through further clinical examination or radiographs. Once a patient is aware of what is taking place and allows treatment, patient is responsible for payment of additional treatment.

Our practice is not a preferred provider for every insurance carrier. We will file any insurance claims as a courtesy to you. Our office will need to disclose your personal information to your insurance for reimbursement. The benefit percentages quoted are based on "UCR" or "usual, customary, reasonable" and are determined by your employer and the insurance carrier.

Your dental insurance plan is an agreement between your employer and its selected insurance company. Dental care is provided to the patient, not to the employer, nor to the insurance company. As a result you are responsible for full services payment to NC Pediatric Dentistry. We will accept assignment of benefits to come to us as your provider. Any balance that results from your carrier's denial or deviation from our estimated benefits payments remains your responsibility. Any account for which an insurance claim has been filed and has not been paid after 90 days may be subject to further action by you or full payment by the responsible party. If at that time you do not respond or the responsible party does not make payment, then your account may result in further collection actions as stated below.

**Any account that remains unpaid after 45 days may incur a collection service fee of \$25 and may be turned over to a third party for collection purposes. In case of delinquent or default account, Patient/Responsible Party is liable for any and all collection and/or reasonable Attorney fees.**

A returned check reimbursement charge of \$25.00 or the maximum allowed by North Carolina State law will be issued to any account on which payment has been refused by the payer bank because of insufficient funds or because the drawer did not have an account at that bank.

**We require a 24-hour notice when canceling or rescheduling an appointment. Our policy for broken or missed appointments follows: For patients who (1) are chronically late, (2) frequently fail to show or (3) chronically reschedule or cancel on the day of the appointment will be put on a call list or possibly dismissed from the practice.**

By signing below the patient accepts the terms of this financial policy.

**Patient Name:**

**Patient or Guardian Signature:**

**Date:**



**ACKNOWLEDGEMENT OF RECEIPT  
OF NOTICE OF PRIVACY PRACTICES**

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Patient Name and Address:

I have received a copy of the Notice of Privacy Practices for the above named practice.

Signature:

Date:

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*For Office Use Only*

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*We were unable to obtain a written Acknowledgement of Receipt of Notice of Privacy Practices because:*

- *An emergency existed and obtaining a signature was not possible at the time*
- *The individual refused to sign.*
- *A copy was mailed with a request for a signature.*
- *We were unable to communicate with the patient for the following reason:* \_\_\_\_\_
- *Other* \_\_\_\_\_

*Prepared by* \_\_\_\_\_

*Signature:*

*Date:*



## Missed Appointment and Late Arrival Policies

In an effort to maximize the time your Dentist spends with you and minimize your wait time, we have made changes to our Missed Appointment (No-Show) and Late Arrival Policies as follows.

### Missed Appointment (No-Show) Policy

Effective immediately, we will implement a missed-appointment policy which will affect ALL patients who do not keep their scheduled appointment or who cancel an appointment with less than a 24-hour notice.

- **First** missed appointment within 12 months – Patient/parent will receive a letter advising of our policy.
- **Second** missed appointment within 12 months – Patient/parent will receive a 2nd letter and for future appointments patient will be considered as work in only. After a second missed appointment families will no longer be scheduled together.
- **Third** missed appointment within 12 months - Patient/parent will receive 3<sup>rd</sup> and final letter dismissing patient from practice.

\_\_\_\_\_

Acknowledgment (initials)

### Late Arrival Policy

Patients arriving more than 10 minutes late for a scheduled appointment will be rescheduled and considered a missed appointment, subject to the Missed Appointment policy above, unless an exception is permitted by the doctor or the schedule allows.

\_\_\_\_\_

Acknowledgment (initials)

Patient Name: \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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## Parental Treatment Consent

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**Patient Name and Address:**

**I, \_\_\_\_\_ parent/legal guardian give the following person(s) permission to accompany my child to dental appointments, allowing them to make financial and treatment decisions on my behalf. I understand that medical history and consent must be updated and signed yearly by a parent or legal guardian. VERBAL CONSENT CANNOT BE ACCEPTED.**

**Person bringing child must be 18 years or older, must be listed below and will be asked to show a valid ID.**

**A child under the age of 18 must be accompanied by an adult listed below.**

**In order to remove someone from this list the parent or legal guardian must come in person with a valid ID and sign a new consent.**

**Person/Relationship:**

**Person/Relationship:**

**Person/Relationship:**

**Signature:**

**Date:**